

N° 1/1

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The management system implemented by:

ZAGREBAČKI HOLDING D.O.O.

for the following activities:
za sljedeće aktivnosti:

**Zagrebački Holding d.o.o. – Podružnica Gradska groblja
Aleja Hermanna Bollea 27, 10000 Zagreb, Croatia**

Funeral services.

Pogrebne usluge.

has been assessed and found to meet the requirements of:
ocijenjen je i utvrđeno je da ispunjava zahtjeve:

EN 15017:2019 – Funeral Services – Requirements

EN 15017:2019 – Pogrebne usluge – Zahtjevi

with the following exclusions:
uz sljedeće izuzetke iz primjene:

5.4, 6.3.6, 6.5, 8.2, 9.2.4, 9.2.5, 9.2.6, 9.4.4, 10.2, 10.3, 10.4, 10.5.4

and is implemented on the following locations:
te se primjenjuje na sljedećim lokacijama:

ALEJA HERMANNA BOLLEA 27, 10000 ZAGREB, CROATIA

This confirmation is valid from (year/month/day)
Ova potvrda vrijedi od (godina/mjesec/dan):

2026-10-06

Until
Do:

2028-12-28

Signature / Potpis:

Managing Director of AFNOR Croatia d.o.o.
Direktor AFNOR Croatia d.o.o.
Josip Britvić

The electronic confirmation only, validation of this confirmation available at office.cro@afnor.org,
attests in real-time that the company is certified.

Ova potvrda izdaje se isključivo u elektroničkom obliku. Valjanost potvrde može se provjeriti putem adrese office.cro@afnor.org
te se njome u stvarnom vremenu potvrđuje da je društvo certificirano.

Appendix / Annexe n° 1
Prilog br. 1

**ZAGREBAČKI HOLDING D.O.O.
PODRUŽNICA GRADSKA GROBLJA**

Details of the activities carried out:
Detaljan opis aktivnosti koje se provode:

FUNERAL SERVICES, INCLUDING ARRANGEMENT AND ORGANIZATION OF FUNERALS, TRANSPORT OF DECEASED PERSONS, CARE OF THE DECEASED, BURIAL, CREMATION, EXHUMATION AND RELATED CEMETERY SERVICES.

POGREBNE USLUGE, UKLJUČUJUĆI UGOVARANJE I ORGANIZACIJU POGREBA, PRIJEVOZ UMRLIH OSOBA, NJEGU POKOJNIKA, UKOP, KREMIRANJE, EKSHUMACIJU I POVEZANE GROBLJANSKE USLUGE.

Complementary list of locations within the certification scope:
Dodatni popis lokacija obuhvaćenih opsegom certifikacije:

ALEJA HERMANNA BOLLEA 27, 10000 ZAGREB, CROATIA